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Smart Bar & Kitchen Monitor
The new Vectron Order Hub provides clarity and reduces stress

Münster, October 31, 2025 – The days of chaotic paperwork and misunderstandings in the kitchen, bar, or snack station are over. The new Vectron Order Hub ensures clear processes and optimal overview in restaurants and bakery branches. With the smart bar and kitchen monitor system, orders from the POS system arrive in real time where they belong. They are displayed on monitors in a structured and intelligently prioritized manner, always directly at the correct preparation station. This speeds up communication, and every station always knows what needs to be done. Paper printouts are eliminated, which also benefits the environment, and the noise level in the kitchen is reduced.

Orders can be placed in various ways: via the POS system by the waiter, via self-ordering by guests at their tables, or via online ordering in the webshop. This can quickly become confusing, leading to excessively long order times or even complete forgetting. The Vectron Order Hub solves this problem. Orders from all input channels are clearly displayed on the monitors at the preparation stations. The touchscreens are operated intuitively with swipe gestures.

For smooth operations in the kitchen and service

The display formats are individually customizable, separated by station, or combined. There are separate views for the kitchen and bar. Takeaway orders are clearly marked, and special requests are displayed with each order to ensure they aren't forgotten. Identical items from other orders are also listed. Subsequent changes are clearly visible, even if items are already being prepared. For a perfect overview, each order displays how many minutes ago it was received, and orders are color-coded for priority, making overdue items immediately recognizable. VIP orders are also marked. This ensures it's always clear when which dishes need to be prepared and in what quantities.

At the same time, the kitchen team retains maximum control. They can manually start and stop items, courses, and entire menus, or rearrange them with a tap. Table changes and splitting orders are also possible. Completed orders can be automatically printed for service. All of this ensures smooth operations, saves time, and reduces stress for the team. And if the monitor needs a quick wipe, it can be briefly frozen for cleaning with the touch of a button.

The Vectron Order Hub is already in use at Cuore Matto in Leinfelden-Echterdingen. Owner Alessandro Arianiello explains: “If there’s ever a mistake or a change to an order, the kitchen can choose to prepare only selected dishes from that order. And the waiters can also request the next course directly from their mobile terminals. I no longer have to shout into the kitchen: I need this table now!”

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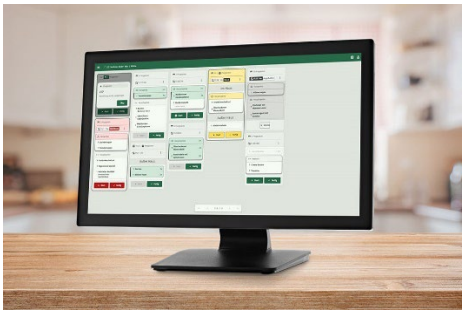
The key advantages of the Vectron Order Hub:

- It saves time and effort, as all orders are transferred directly from the POS to the kitchen.
- It prevents errors, as reorders, course changes, and cancellations are displayed automatically.
- It ensures perfect coordination between the kitchen, counter, and service staff, optimizing the timing of all operations.

The Vectron Order Hub is the new central hub for efficient workflows between service and kitchen. Digitizing order entry also significantly reduces paper consumption and thus waste. This lowers costs and benefits the environment.



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About Vectron Systems:
With more than 250,000 POS systems sold to date, Vectron Systems AG is one of the largest European suppliers of POS solutions. Building on this, the area of apps integrated into the POS systems as well as digital and cloud-based services is becoming increasingly important in the catering and bakery sectors. The spectrum of solutions ranges from loyalty and payment functions to omni-channel ordering, online reservations and online reporting.

The merger with Shift4 took place in June 2024. The US group, which is listed on the New York Stock Exchange and has sales of more than USD 2.5 billion (2023), is a leading provider of software and payment processing solutions. Shift4 serves customers of all sizes across a wide range of industries, from small local owner-operated businesses to multinational corporations trading globally. The latter will be served seamlessly in the US and Europe as a result of the merger.